

From:

To:

Subject:

Anonymous User completed Proposed changes to the Fees and Charges Policy

Date:

Saturday, 1 August 2020 1:53:02 pm

Anonymous User just submitted the survey 'Proposed changes to the Fees and Charges Policy' with the responses below on Fees and Charges Policy changes.

Full name

GWJ and EJ Small

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Postal address

527 Stranges Rd, Ashburton. 7774

I am submitting on behalf of an organisation

No

My preferred option to address the under-recovery of costs from resource consent applications is to...

Other option (please specify) - Increase charge out rates only if the act and the system is refined to a more efficient one.

Tell us why this is your preferred option

Having been involved in several consent applications I have had some positive experiences but also many negative ones. I believe that overall the costs are way too high but mostly through in-efficiency's and staff that do not have either the experience or the common sense to deal with the issues. I have been mis-informed on more than one occasion which has cost our farm over \$50000 which could have been avoided. I have been involved in meetings where the Ecan staff have not even pre read the notes so my time has been wasted as well as adding time to the meeting for all involved. This is a bit like double dipping when we are paying the bill. I have one application which is ongoing which involves a simple process but due to excessive red tape and over complications, (mostly because of the act) and lack of common sense is now getting to a point of ridiculousness. If you want to charge professional rates then you need professionals. I have no problem paying when it is fair but some of the charges that we have been asked to pay are bordering on obscene. I will say that many of the Christchurch staff have been very good to deal with and again I say the system is more of the problem and I think this is more important to work on first.

I wish to speak to Council on my submission

No

There is information in my submission I do not want disclosed

No